

**The Excellence Network
Organizational Profile v4**

A1	What services is your organization certified to provide?	•
A2	What services have you provided in Licking County in the last year?	•
A3	In what settings do you currently provide services in Licking County? (number, type)	•
B1	How many individuals does your organization currently support?	•
B2	How many individuals does your organization currently support in Licking County?	•
C1	How many people work for the organization? (statewide, in Licking County)	•
C2	How many of them provide direct support to individuals?	•
C3	How many direct support professionals work full time?	•
C4	How many work part time?	•
C5	How much experience do they have in the developmental disabilities field?	•
C6	How much staff turnover has the organization had in direct support roles?	•
C7	What specialized positions does your organization have (e.g., nursing, behavior support)?	•
D2	What is your approach to staff training?	•
D3	What is your approach to staff evaluation?	•
E1	What is the legal status of your organization (e.g., private nonprofit, publicly-traded company, private for profit, etc.)	•
E2	What is the management structure of your organization, including responsibilities of the board of directors, owners and senior leaders, and reporting relationships among: <ul style="list-style-type: none"> • Direct support staff • Managers 	•

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	<ul style="list-style-type: none"> • Agency director • Parent organization (if applicable) 	
F1	What are your key sources of data regarding your organization's performance?	•
F2	What are the key elements of your performance improvement system?	•
F3	What is your approach to promoting organizational learning and innovation?	•
F4	What are the 2-3 things your organization does best (your core competencies)?	•